

## **About RUSH (Birmingham) Limited.**

With over 11 exciting elements to keep children and adults of all ages entertained.

## **About Rush Trampoline Parks Limited.**

Rush Trampoline Parks Limited operates extreme and exciting indoor trampoline parks for bouncers of all ages. We can help get that adrenaline pumping with our fantastic range of activities.

## **Legal Requirements & Park Element Information**

**Public Liability:** Rush Trampoline Parks Limited is covered by £5m Public Liability insurance. This is provided by FEC Mutual.

**Local Enforcement Agency:** Birmingham City Council

**Trampoline / Maintenance:** PAS 5000: Specification for the construction and operation of a fixed indoor trampoline park.

**Food Safety and Hygiene:** All catering services operate in accordance with the Food Safety Act 1990.

**Rush Staff:** All staff wear uniform. All staff that have direct access to children and management undergo a DBS check.

**Staffing Ratio:** Rush operates on a 1:20 staffing ratio.

**Security:** All public areas are covered by CCTV. The staff are trained in emergency procedures should an emergency situation arise.

**Vehicle Traffic:** The trampoline park is located on an industrial estate. Car park bays are marked and a pedestrian walkway is marked down one side of the building. Please note that from time to time heavy goods vehicles pass through the car park and children must be supervised at all times.

**Slips, Trips and Falls:** The following should be noted;

During bad weather, wet floors can occur at the entrance of the park. Any spillages need to be informed to a member of staff. Wet floor signs indicate a potential wet floor

**Door entrapment:** Beware of closing doors on fingers.

**Trampoline Park Elements:** All safety instructions and park rules need to be followed at all times. Age and Height restrictions need to be adhered to.

## Arrival Arrangements

**Arrival:** Please report to the main front of house desk situated in front of the main doors and ask for the Duty Manager.

**R.A.D:** A Risk Acknowledgement Forms must be completed for each child attending the park before admittance can be granted. This can be completed before arrival to save time.

**Wrist Bands:** Coloured wrist bands must be worn by all participants in the trampoline area.

**Safety Briefing Video:** The safety briefing video details the rules of the park and how to safely bounce on a trampoline. Every participant must view the safety briefing video before admittance to the trampoline area. The wrist band of each participant will be marked to confirm the video has been watched. This will be checked before admittance to the trampoline area.

**First Aid:** First aiders are always on hand to help. Should you need assistance, please make contact with any member of staff.

**Emergency Planning:** Rush Birmingham has a contingency plan in the event of an emergency. Please listen carefully to staff instructions in the event of an emergency.

**Wheelchair Access:** Rush Birmingham has an access ramp at the main entrance and the entrance to the trampoline area. A platform lift is also available to access the mezzanine floor. Please speak to a member of the Rush team for further information on disabled access.

**Lost Children:** Any lost children must be reported immediately to the nearest member of staff. Rush operates its own emergency procedures in the event of a missing child.

**Misbehaviour:** The rules of the park are detailed in the safety briefing video. A yellow and red card system is used throughout the park to ensure rules are being followed. All court staff have radios to communicate to the rest of the team any issues with misbehaviour.

**Age/Height Restrictions:** There are elements of the park that are height and age restricted. These elements are detailed on our webpage, safety briefing video and signage around the park. The age of our younger jumpers are marked on the coloured wrist band before admittance.

**Lockers:** Secure lockers are available free of charge for the convenience of our customers. These are provided on a first come first served basis.

**Eating Facilities:** Rush provides food and drink facilities on the mezzanine floor. A full menu is available on our website. Food and drink vending machines are provided on the ground floor.

**Welfare Facilities:** There are male, female, and disabled toilets available. Baby change facilities are provided.