



Party Host - Rush Trampoline Parks

Typically Weekend and Evening work between 8 - 24 hours per week

Up to £8.91 depending on age and performance

The Role:

As Party Host will be tasked with hosting all birthday parties and group bookings for both children and adults, ensuring all their needs are met at all times, and taking responsibility for delivering outstanding customer service. You will be tasked with managing the booking process from start to finish; ensuring enquiries for parties are dealt with in a timely manner, ensuring you explain all facilities and the park in full. You will need to make sure all members of the group/party have all signed a waiver form, and delivering a safety briefing, to ensure all health and safety procedures are adhered to at all times throughout their visit.

You will need to be a great communicator and team player, as a lot of your time will be spent liaising with the food staff to ensure delivery of party food, birthday cakes and party bags are all timely and in full. Along with this, you will need to possess great communication skills, and you will be dealing with members of public, and dealing with potential problems with parents and upset children.

Key Responsibilities:

- Hosting parties from start to finish
- Greeting and briefing party guests/parent as they arrive confirming party booking and food orders
- Ensuring waivers and check-in is correctly completed before booked jump time
- Preparing all party guests with wristbands, socks and safety video
- Ensuring party rooms are ready with plates, cups, napkins, squash, decorations/balloons and hot drinks for parents
- Checking on Party and Kitchen 20 minutes before Room/area time
- Collecting of food on time from kitchen and serve to the party
- Interacting with the party group with a polite and helpful manner
- Ensuring party have everything they need during eating time
- Ending party with a positive manner
- Keeping up with general maintenance of party rooms and setting up for next party
- Carry out cleaning duties as necessary

If this sounds like a challenge you'd relish, and sounds like the perfect role for you, please apply as interviews are available immediately.

Only those candidates who closely fit the outline criteria will be contacted.