



We can't wait to welcome you for your party at Rush!

To make sure everything runs smoothly on the day, please take a moment to read our guide of what happens on the day.

On The Day:

- You need to arrive 30 minutes before you are due to jump.
- Arriving early gives you enough time to check in, get your socks on, and watch our short safety video.
- Please be aware that if you arrive late your jump time will be reduced as our parties work on a schedule.

Step 1 - Arrival

- Make your way over to our party desk!
- You will be introduced to your party host who will get all your guests ready to bounce.
- Guests will receive their socks and wristbands before they're taken to the watch the safety briefing.
- Your host will provide storage for all your guests' belongings and assist you with any decorations or cakes that you have brought along.

Step 2 – On The Courts

- It's time to bounce! The children are shown to the trampolines by their party host and are free to enjoy the entire park.

- Parents are more than welcome to watch courtside and take as many pictures as you like.
- We would love to see your photos, so remember to tag us on social media!
- Alternatively, take some time to relax in our Café. Safety is priority at Rush, and our court staff, meaning that you can sit back and enjoy the fun, monitors all areas of the park.

Step 3 – In The Party Room

- After your jump on the trampolines, your party host will make an announcement to meet you at the bottom of the ramp and will take your guests through to one of our party rooms/areas.
- Your party host will be available to you for the duration of your time in the room/area and will provide you and your party with all their food and drinks.
- Complimentary tea and coffee will be provided for parents whilst the kids are eating too!

Polite Reminder:

- Parents of your party will have access to the party room/area 15 minutes before the end of the jump time. This time is available for you to add any extra decorations to your room/area you may have brought with you.
- Our party hosts are more than happy to help you make any changes. Don't worry if you don't have any - our rooms and areas are just as cool on their own!
- As you can appreciate, Rush is a popular party venue and we thank you in advance for maintaining a prompt finish time so we can keep to our tight schedule.

Thank you,
Team Rush

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